



Quality Statement

At Custom Labels we aim to provide quality label solutions to our customers efficiently and at a fair price. In order to achieve this, we deem quality to be of integral importance and go to extensive lengths to ensure that this is felt in every area of our workplace.

Any new materials are rigorously tested to ensure durability and print quality, along with detailed checks on any new supplier to ensure reliability/consistency. We actively conduct research into new materials and processes to be able to offer the best products to our customers at competitive prices. This also enables us to provide new offerings which can solve problems to our client base.

All specifications are checked to ensure the reliability of information to our customers, these are available upon request. We trace every single material batch to individual jobs and hold all QA, numbering and design records on file for reference.

We ensure checks of the first and last label from every job and every single label is checked for quality by our QA department before it leaves the building. We will also never substitute materials without first consulting our customer.

Machine maintenance contracts are in place which ensure engineers are generally out to us within 24 hours of any breakdown. This keeps any downtime in production minimal, to avoid effecting lead times for our customers.

This policy will be regularly reviewed by our senior management team to ensure effectiveness and improvement. This will also aim to sufficiently cover any new manufacturing processes/materials introduced by Custom Labels Ltd in the future.

A handwritten signature in black ink, appearing to be 'Adam Long', written over a horizontal line.

Certification authorised by Adam Long (Managing Director)
On behalf of Custom Labels Ltd
24/01/2024

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